

Patch Ski Club COVID Policies

2020-2021 Ski Season

Trip Cancellation Policy

1. The Patch Ski Club Board of Directors will cancel a trip in any of the following cases:
 - A. The borders to the travel area are closed.
 - B. The ski resort closes.
 - C. The area is listed on the Robert Koch Institut (RKI) International Risk Areas “Internationaler Risikogebiete” (https://www.rki.de/DE/Content/InfAZ/N/Neuartiges_Coronavirus/Risikogebiete_neu.html) at or leading up to the time of travel, subject to timelines in item (2) below.
 - D. The country or area to which we are traveling has issued travel restrictions for visitors from Germany (or transit country) at or leading up to the time of travel, subject to timelines in item (2) below.
 - E. Other travel considerations that warrant the change (e.g. area risk assessment based on sources other than RKI; Garrison, USAEUR, EUCOM or AFRICOM policies)
2. The Board of Directors will monitor the status of ski resorts and travel regions and make the decision to cancel the trip if any of the reasons listed in item (1) is in place 7 days prior to the trip date. The decision may be made sooner based on travel cancellation policies. In the event that any of the reasons for cancellation listed in item (1) above occur within 7 days of the planned trip date, the trip will be immediately cancelled.
3. If the Board of Directors cancels the trip, all member monies collected will be refunded in full.
4. If a member decides to cancel on their own, either due to illness of themselves or a family member, quarantine requirements, or simply they change their minds about traveling, they will be subject to the normal cancellation policies of the Patch Ski Club. These are listed on the trip application and attached at the end of this document. Individuals may wish to purchase trip insurance for themselves to cover these circumstances.

Buses

1. Buses are sanitized between each use.
2. Additional sanitizing wipes will be available for anyone who wishes to further clean their seat.
3. Use of hand sanitizer area required prior to entering the bus.
4. A health questionnaire must be filled out by every passenger prior to travel.
5. Masks are required while boarding the bus and the driver may require them for the duration of the ride if 1.5m separation cannot be maintained.
6. The row directly behind the bus driver will stay empty.
7. The seat you take at the beginning of the trip will remain your seat for the duration of the trip. This includes trips to/from the ski area (as applicable) as well as the return trip home. The trip captain will note the seating plan and keep it on record for a minimum of 30 days to allow for contact tracing.
8. The bathrooms onboard must be disinfected after EACH usage. Therefore we will reserve the WC on board for emergencies. Rest stops will occur in 2 hour intervals (approx).
9. All travel documentation is the sole responsibility of the passenger.
10. Border restrictions may occur at any time without warning. We strongly encourage you to travel with both your tourist and official passport and/or SOFA card. All passport questions should be directed to the Passport Office.
11. If participants experience COVID-19 symptoms within 14 days of return, notify Patch Ski Club President president@patchskiclub.com .
12. These rules are not all-encompassing and may change without notice.

Patch Ski Club Cancellation and Refund Policy

1. Patch Ski Club (PSC) members who sign up for trip spaces and then cancel may deprive other members of the opportunity to participate. However, the Board of Directors (BOD) realizes that members may be forced to cancel due to unforeseen circumstances.
2. The PSC BOD will honor only those trip cancellation refund requests submitted directly to the Trip Captain (TC) of the trip in question (or TC Coordinator in case of TC's absence) by the member canceling. The TC is not authorized to guarantee any refunds to the member.
3. As a non-profit organization, the PSC must assess canceling members for any costs incurred when the member cancels a trip he/she has signed up for. These costs may include hotel, bus, and travel agency charges.
4. The following is an explanation of the cancellation, refund, waiting list, and exception to policy:
 - A. All payments, regardless of costs incurred, will be refunded if:
 - (1) The PSC BOD cancels the trip.
 - (2) The PSC BOD changes the trip dates or transportation mode.
 - (3) A wait-listed member is not elevated to the confirmed list.
 - B. In addition to costs incurred, administrative fees will be assessed for cancellations as follows:
 - (1) €20 per space. At any time, if there is a wait list or a replacement(s) is found.
 - (2) €30 per space. Before the published final payoff date, if there is no wait list and no replacement(s) is found.
 - (3) €50 per space. After the published final payoff date, if there is no wait list and no replacement(s) is found.
 - C. For wait-list members elevated to the confirmed list, any unpaid balance becomes due immediately and cancellation fees apply.
 - D. Refunds will be made after the trip is completed and reconciled.
 - E. Exception to Policy. Member may petition for a full refund in extenuating circumstances. In such cases, the member must submit a written request for exception to policy to the PSC BOD within 30 days of the trip departure date and include supporting documentation validating their petition. Copies of official temporary duty or emergency leave orders, or a physician's written recommendation that the member not participate in the trip, can be valid supporting documentation. The PSC BOD acts on each request on its own merits.